



**SCLEVELAND  
METROPOLITAN  
SCHOOL DISTRICT**

Purchasing Department 1111 Superior Avenue  
E, Suite 1800

Cleveland, Ohio 44114

Ph: (216) 838-0418 Fax: (216) 436-5118

July 23, 2019

To: All Vendors

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From: Seletha R. Thompson *SR*  
Purchasing Analyst

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Re: Addendum #1 for RFP 21262 – Customer Service Desk Support

*Addendum to RFP 21262 – Customer Service Desk Support. This addendum supplements and amends the items in the Specifications. This addendum **must be noted** on the Addendum Acknowledgement Form found in the RFP. **Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the proposal to be rejected.***

***RFP 21262 – Customer Service Desk Support***

This Addendum #1 reflects the following:

**RESPONSE TO QUESTIONS DATE EXTENSION**

**Response to Questions Are Being**

**Extended from July 22, 2019 to August 2, 2019**

**BID DUE DATE EXTENSION**

**Responses Are Being**

**Extended from July 29, 2019 to August 19, 2019 at 1:00 PM**

This Addendum shall hereby be and become a part of the Contract Documents the same as if originally bound thereto.

Each bidder shall acknowledge receipt of this Addendum in your bid response. *Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the response to be rejected.*

## **RFP Response Due Date**

**August 19, 2019 no later than 1:00 PM (EST)**

**--End of Addendum #1--**

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